



BitTitan – Provisioning guide

v1.0

1. Introduction	3
2. Service provisioning in ALSO Cloud Marketplace	3
3. Redeem BitTitan Coupon code	5
4. Billing	6



1. Introduction

BitTitan services are available in the ALSO Cloud Marketplace. These services are ordered and provisioned on a Reseller and Company level.

List of BitTitan services:

- 24 X 7 Premium Phone Support - 1 Incident
- 24 X 7 Premium Phone Support - 5 Incident Pack
- HealthCheck for Azure – Plan
- MigrationWiz- Mailbox
- MigrationWiz Mailbox HIPAA
- MigrationWiz- Public Folder HIPAA
- MigrationWiz PublicFolder
- MSPComplete Get Automated Agent Subscription
- MSPComplete Get Optimized Agent Subscription
- MSPComplete Get Organized Agent Subscription
- User Migration Bundle

Provisioning process:

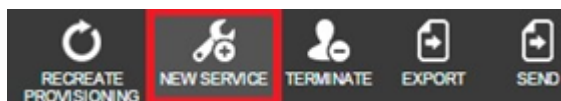
- Provision service in ACMP
- Login to BitTitan portal or if you are not registered then Register and login to BitTitan portal.
- Redeem the Coupon code

2. Service provisioning in ALSO Cloud Marketplace

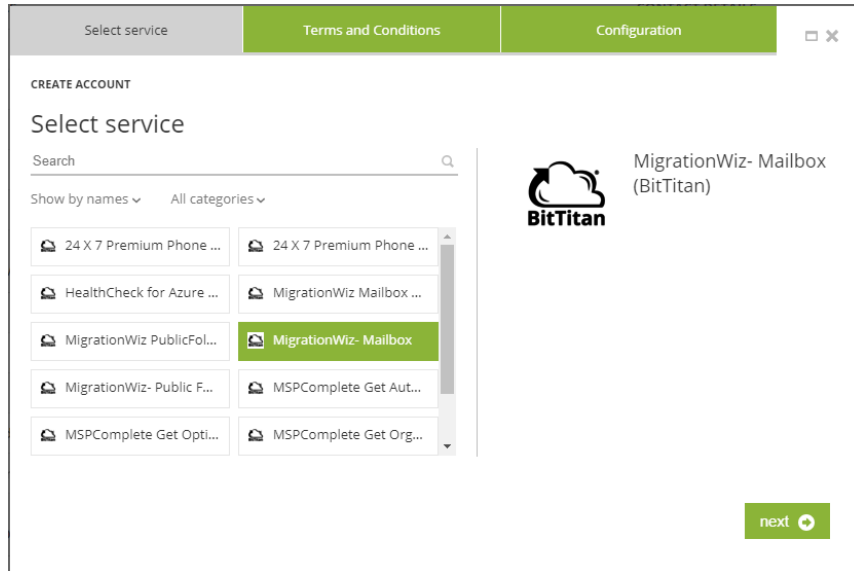
Only Create provisioning action is available for BitTitan products, no Modify provisioning action. Terminate allowed after 30 days, terminate will not affect the billing.

To provision BitTitan service:

- Select Company
- Select New Service on the command bar.



- Select BitTitan service from the list



CREATE ACCOUNT

Select service

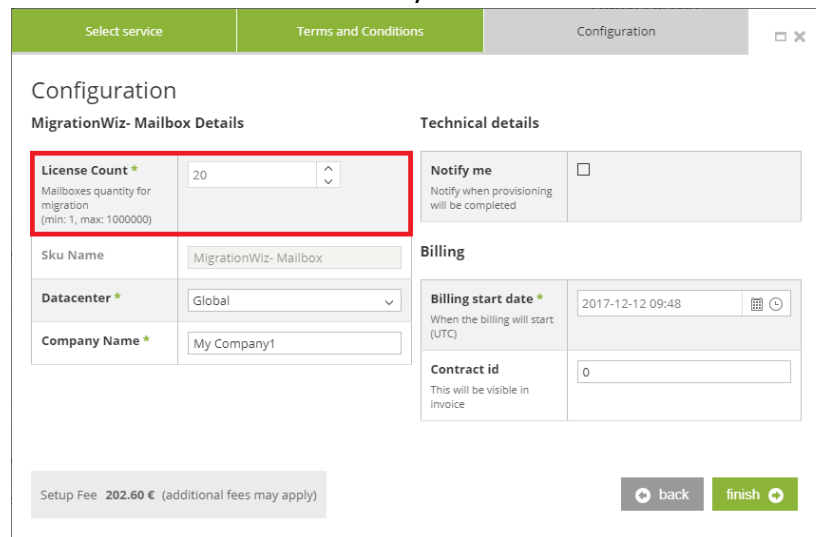
Search

Show by names ▾ All categories ▾

24 X 7 Premium Phone ...	24 X 7 Premium Phone ...
HealthCheck for Azure ...	MigrationWiz Mailbox ...
MigrationWiz PublicFol...	MigrationWiz- Mailbox
MigrationWiz- Public F...	MSPComplete Get Aut...
MSPComplete Get Opti...	MSPComplete Get Org...

next ➔

- On Configuration tab enter License Count that you want to order



Configuration

MigrationWiz- Mailbox Details

License Count *
Mailboxes quantity for migration (min: 1, max: 1000000)

20

Skus Name

MigrationWiz- Mailbox

Datacenter *

Global

Company Name *

My Company1

Technical details

Notify me
Notify when provisioning will be completed

☐

Billing

Billing start date *
When the billing will start (UTC)

2017-12-12 09:48

Contract id
This will be visible in invoice

0

Setup Fee: 202.60 € (additional fees may apply)

back ➔ finish ➔

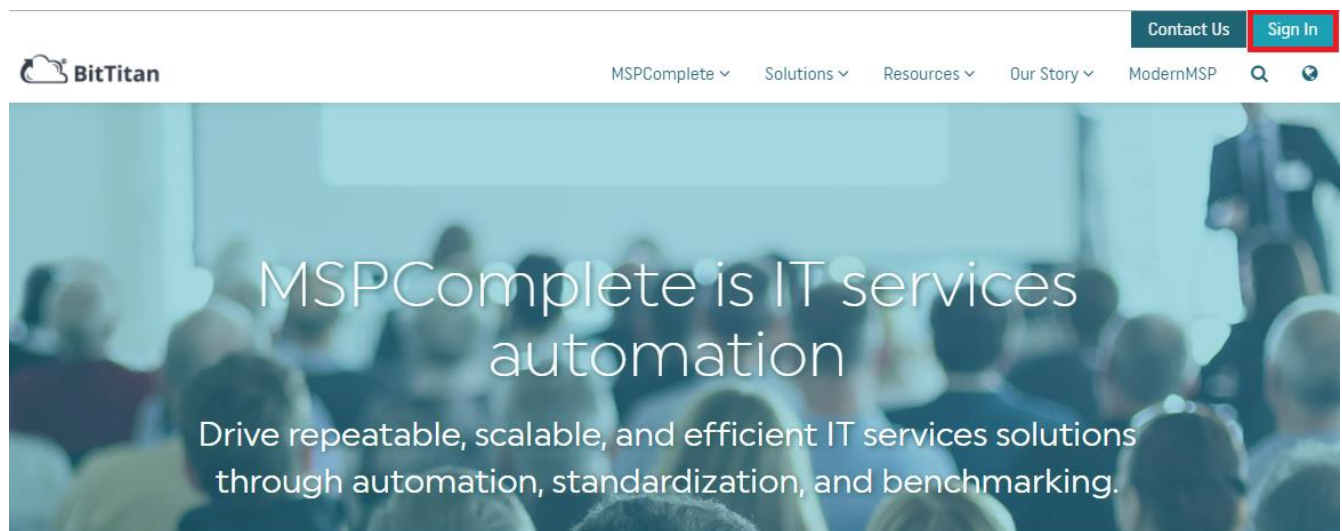
- After Service provisioning is completed, coupon code will appear in BitTitan Code field. BitTitan portal URL is also shown in the product.

MIGRATIONWIZ- MAILBOX CONFIGURATION		SERVICE INFO	PROVISIONING	AUDIT LOG
MIGRATIONWIZ- MAILBOX DETAILS				
License Count	5			
Sku Name	MigrationWiz- Mailbox			
Datacenter	Global			
Company Name	Test BitTitan2			
BitTitan Code	C2A5A5C8E4E2A2E5C8A4			
Portal URL	https://www.bittitan.com			

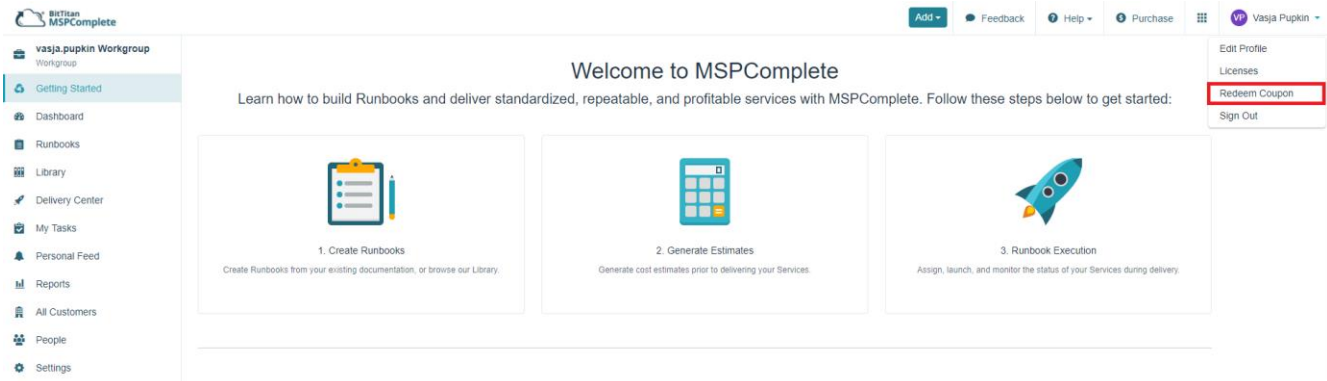
3. Redeem BitTitan Coupon code

To redeem BitTitan Coupon code and start using service:

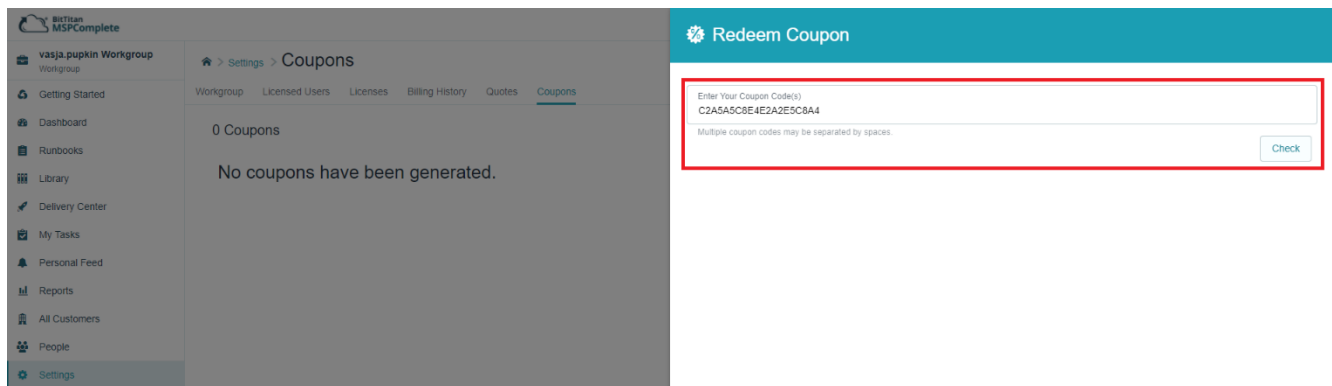
- Login to BitTitan portal (www.bittitan.com). If Reseller is not registered, then go through registration process



- After you login, click on a user in top right corner of your browser and then click on Redeem Coupon.



- Copy BitTitan Coupon code from ACMP, paste it in BitTitan portal and click check button



- After Coupon code is verified, the redeemed licenses will be available on the reseller account for consumption.

4. Billing

All BitTitan services have flat fee based on license count, not recurring.